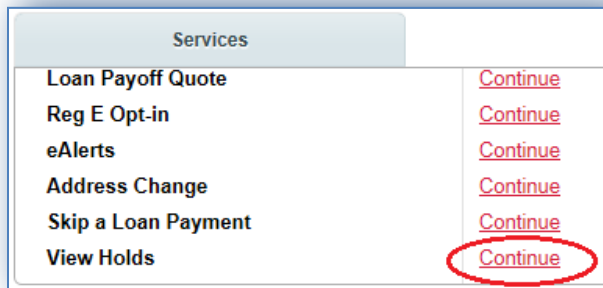


How to View Holds

1. Click on the **Services** tab.



2. Click **Continue** next to View Holds.



3. The page should display items currently on hold (pending) as shown below.

View Holds

Holds are commonly placed on your account when a merchant preauthorizes a debit or credit card transaction. These types of holds will be released as soon as the actual card transaction clears your account. Holds may be placed on your account for various other reasons, as well.

	Hold Type/Info:	Hold Amount:	Effective Date:	Expiration Date/Time:
0000404388 S0020	Preauthorized Card Tran Merchant: CHIPOTLE MEXICAN 0914143018	8.03	09/14/2015	09/17/2015 01:30 PM
0000404388 S0020	Preauthorized Card Tran Merchant: BROOKDALE TOYOTA 0914203939	43.70	09/14/2015	09/17/2015 07:39 PM
0000404388 S0020	Preauthorized Card Tran Merchant: 010005 VALVOLINE 0914191020	38.62	09/14/2015	09/17/2015 06:10 PM
Totals for 0000404388 S0020:		90.35	# of Holds: 3	